The 2017 Tools for Success Practice Management Conference
“BUILDING BRIDGES BETWEEN MEDICINE & BEHAVIORAL HEALTH”
Wednesday, May 10, 2017
Springfield Country Club, Springfield, PA (Delaware County)

To register visit www.delcomedsoc.org or return the form on the last page.

CONFERENCE SCHEDULE
Wednesday, May 10, 2017

7:45 am  Registration & Continental Breakfast

8:30 am  Welcome & Introductions

8:45 am  “Managing Behavioral Health Issues in the Workplace”
Morning Keynote Address – George C. Hlavac, Esq.
Chairman, Labor & Employment Law Department,
Norris, McLaughlin & Marcus, P.A., Allentown, PA.
This important session is designed to help employers identify and navigate the legal issues that arise when employees’ behavioral health disorders manifest themselves in the workplace. We will explore an employer’s legal responsibilities pursuant to both the Americans With Disabilities Act (“ADA”) and the Family and Medical Leave Act (“FMLA”). We will discuss at length the best practices for handling accommodation requests from employees suffering from behavioral health disorders, including engaging in the interactive process and determining whether a particular request constitutes an undue burden.

10:00 am BINGO BREAK
Visit with up to three dozen vendors who offer quality professional services to practices here in our community. Enter prize drawings and network – bring your business cards!

10:30 am  “LGBTQIA... what do they all mean? The Spectrums of Sexuality.”
Mid-Morning Keynote Address – Yolanda Turner,
PhD, Professor of Psychology, Eastern University. It is essential to be familiar with these concepts and to know how sex, gender identity, sexual orientation, and intersexuality differ. It has become increasingly important to understand and know how to use accurate language to best serve our clients and patients.

11:30 am  “Payer, Regulatory & Legislative Update,“
Late Morning Keynote Address – Jennifer Swinnich,
CPPM, Director Practice Support, PA Medical Society. This talk will include a focus on MACRA preparation and pending legislative and regulatory priorities for medical, surgical & behavioral care practices.

12:15 pm Buffet Luncheon & Networking

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1:00 pm Breakout Session #1 – CHOOSE ONE SESSION

- “From Reporting to Payment Adjustment – Understanding How MIPS will be Scored” with Jennifer Swinnich, CPPM, Director Practice Support, PAMED. A detailed look at MIPS categories, reporting, performance and scoring under MACRA and the Quality Payment Program (QPP).

- “Healthcare Needs of the LGBT Community” with Rachel Stevenson, Founder & President, LGBT Equality Alliance. Rachel Stevenson is an award winning speaker, author, coach and LGBT leader and Managing Editor of the new Philly Suburban LGBT online business journal, OUTWORD.Today, and the President & Founder of LGBT Equality Alliance, an organization that creates safe spaces for Chester County’s LGBT community.

- “Creating a Trauma Informed Community” with Nadine Bean, Ph.D., LCSW, Associate Professor at West Chester University of Pennsylvania in the MSW Program. Dr. Bean teaches a variety of advanced practice and advanced social research courses. Trauma informed care advocates seek to provide an understanding of how trauma so often has a significant impact on a person’s psychological development & well-being.

2:00 pm FINAL BREAK – VISIT THE VENDORS!

2:30 pm Breakout Session #2 – CHOOSE ONE SESSION

- “Helping Patients to Choose the Proper Health Insurance Plans for Their Needs” with Tina Garrity, Tri-State Senior Consultants, & Steven Moss, Moss Insurance. Ms. Garrity & Mr. Moss are experienced experts at helping patients select Medicare and other forms of health insurance to best meet their own needs.

- “The Benefits & Challenges of Co-locating Behavioral Health Services Within Primary Care” with Troy Brindle, LCSW Partner/Director Springfield Psychological, President PA NASW. Escalating healthcare costs have prompted payers and providers to seek ways to improve population health while reducing the growth of healthcare claims expenditures. One such initiative is the embedding of medical and behavioral healthcare within primary care settings.

- “Workplace Violence in Healthcare” with Brian Courtney, RPLU, AAI, from The Safegard Group, Media, PA. Mr. Courtney is a registered professional liability underwriter, helping many of his clients with Risk Management initiatives, such as Risk Assessments, Data Breach Incident Response Planning, Contractual Risk Transfer, Insurance Protection, Loss Control, Claims Management and a host of other related services. Over 2 million American employees report being victims of workplace violence each year (OSHA, 2012) & nearly 60% of all work-place, non-fatal assaults and violent acts occurred in the healthcare and social assistance industry (BLS, 2010).

3:45 pm “Resilience: Surviving and Thriving in a Challenging Health Care Environment.” Afternoon Keynote Speaker – Kyle Holsinger, PsyD, Delaware County Professional Services. Dr. Holsinger will examine challenging and stressful examples that affect healthcare professionals. He will also explore factors of resilience and opportunities to “bounce back” from common and chronic stressors that can occur in medical offices.

4:30 pm Prize Drawings – Program Evaluations – Adjournment

5:30 pm Reception

6:30 pm Buffet Dinner

7:15 pm Special Forum for Physicians and Practice Managers Resilience & Avoiding Burnout - The Hidden Epidemic Facilitators include: Kevin P. Caputo, MD Chief of Psychiatry Crozer Keystone Health System; Aviva Fohrer, MD - Addictions and Family Medicine & Kyle Holsinger, PsyD Delaware County Professional Services

- Are you feeling stressed out? Trapped in an endless cycle of patients’ demands and expectations?
- Are you emotionally exhausted? Do you remember how inspired you were when you started medical school?
- Have you become cynical and bitter? Feeling hollow, unfulfilled and unappreciated? Are you resentful of your patients, thinking of them more as objects than people?
- Are you finding it harder to control your emotions and your anger, lashing out at professional colleagues, office staff, and/or loved ones?
- Are you afraid of being accused of being a “disruptive physician”? Are your personal relationships suffering?

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Name of Attendee
(Copy this for multiple attendees)

Name of Practice

Address

Phone __________________________
Fax __________________________
Email __________________________

Early registration discounts - also additional discounts for multiple registrations from the same practice site!

- $49 for evening program _______
- $149 for day & evening program _______
- $129 for second, third, etc., person from same practice _______

Check Amount _______

Check # __________________________

Make check payable to DCMS
Mail to:
Delaware County Medical Society
600 North Jackson Street, Suite 201A
Media, PA 19063-2561

Please choose Breakout Sessions or register online www.delcomedsoc.org

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